

# Mike Caldwell

mike@mikecaldwell.com

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Do you require an experienced computer systems engineer looking to fill a position in Hardware Technical Support, System Management, Network Administration/Support, Client Support, Programming, or Software and hardware installation and support? If so, my twenty plus years experience in the computer industry combined with my formal training and my demonstrated lifelong learning may be just the person and skill set you seek.

Here is a brief summary of my pertinent qualifications:

- Energetic and eager to learn new technologies and give 110%
- Enthusiastic outgoing interpersonal skills that work well with employees and customers, a great team leader and team player
- On a daily basis, continue to educate myself in current and emerging technologies
- Experienced in operating systems and desktop platforms to include Windows 9X, Windows NT, Windows 2000 Server, Windows XP, Novell 3x and 4.x and IBM Midrange Systems
- Currently using the latest Microsoft technologies to include Windows 2000 Advance Server, Windows XP, SQL 2000, Visual Studio .NET, Frontpage 2002, and Office XP
- Setup new remote office cabling, hardware, software, and provided training in various cities and states (CA,NV,WA,OR,AZ,IL)
- Exceptional ability to quickly install, configure, and master new software and to apply its full range of features.
- Provide broad assistance to customers, clients, coworkers to resolve various hardware and software problems locally and remotely
- 10+ years of Visual Basic programming enables me to quickly develop easy to use applications to access and tie together applications or systems. Strong skills in using all versions of Microsoft Office, SQL Server, Visual Basic and FrontPage 2002
- Extensive hardware background developed through years of building Servers and desktop systems. This also includes years of experience working in audio visual repair shops, telephone & voice mail support, motorcycle & car mechanics, component level repair experience and years of seminars and technical training workshops
- Well versed in all the following areas: Internet, Intranets, LAN, WAN, Computer Hardware, Computer Software, Operating Systems, Network Administration, Building & Repairing PC's, Telecommunications, Systems Integration, Computer Automation, Programming, IBM Midrange System management (AS/400)
- Developed many automated solutions to streamline business processes

My work experience has provided me the opportunity to master many of the skills that you may require. I would welcome the opportunity to discuss my qualifications with you in a personal interview at your earliest convenience. I look forward to hearing from you.

Sincerely,  
Mike Caldwell